

Please help us to save the Environment

Sustainable Report

| Objectives                   | Targets   | Specific Action Item   | Dead-Line / Completion Date   | Responsible Person(s)       |
|------------------------------|---|--|---|-----------------------------|
| Efficient use of Electricity | To reduce 07% of energy consumption - our target is to reach less than 32 kw/h as yearly average of electricity consumption per guest (Average of year 2018 " 34 kw/h & the one of year 2017 "35 kw/h") | All the rooms are equipped with electronic key cards which contribute to energy conservation   | We regularly check the energy saving devices to make sure that all of them are working properly             | Chief Engineer & Exec.HK    |
|                              |   | By implementing solar heating systems for some F&B outlets   | We did implement that at L'Rotisserie restaurant & Health club - We have a plan for the rest of the outlets | Chief Engineer              |
|                              |   | Low energy light bulbs and LED lights will be lighted in all public areas, accommodations and back of the house areas  | 65 % were replaced in the guests rooms, and the rest will be replaced by the end pf Dec, 2019               | Chief Engineer              |
|                              |   | All the heavy and light equipment that will be purchased in the future will be energy efficient  | Ongoing   | Chief Engineer              |
|                              |   | Train the staff to save the energy   | Ongoing - Done "regularly"  | All                         |
|                              |   | Implementing solar powered lightening in the hotel areas   | Done in some areas, - We have a plan for the rest of the areas  | Chief Engineer              |
| Efficient use of water       | To reduce our water consumption - our taregt is to reach less than 300 as yearly average water consupmtion per guest (average of year 2018 "310 L" & the one of year 2017 "319 L")                      | To achieve this target, Steigenberger Golf Resort without compromising guest comfort or health and safety, will further incorporate water saving devices and procedures to minimize overall water consumption.                 | Ongoing   | Chief Engineer              |
|                              |   | Train the staff to save the water  | Ongoing - Done "regularly"  | All                         |
| General                      |   | Update the hotel in IT technology, in order to minimize hard paper waste   | Ongoing   | IT Manager                  |
| Increase awareness           |   | Provide constant training to our staff, for environmental, social and health and safety issues   | Ongoing - Done "regularly"  | All                         |
|                              |   | Communicate our Environmental policies to all the engaging with the hotel parties such as; staff, guests, contractors and the public   | Ongoing - Done "regularly"  | All                         |
| Noise                        | To reduce the noise   | Check the wheels of h.k trolleys regularly   | Ongoing   | Exec.HK                     |
| Social activities / Policies |   | By the end of the year, all the rooms of the staff housing will be renovated   | Dec, 2019   | Chief Engineer & HR Manager |
|                              |   | Every month a meeting is organized between the General Manager, the HR Manager, and 1 representative of each department (WITHOUT any manager), to speak about matters that concern the staff (in positive and/or negative way) | Monthly   | GM & HR Manager             |
|                              |   | Engage our customers in preserving our heritage for future generations   |   | GR Manager & FO Manager     |
|                              |   | Attract family travellers by providing facilities and services that cater for their needs  |   | All                         |
|                              |   | The Steigenberger Golf Resort is "sponsoring" 8 to 10 students of the El Gouna German Hotel school by paying their school fees   |   | HR Manager                  |
|                              |   | The staff of the Steigenberger Golf Resort is supporting the needs of children with cancer with monthly donation   |   | HR Manager                  |